

Tō here utu hiko



Kei konei a Tautohetohe Whaipainga ki te awhi i a koe me ngā pātai, ngā amuamu rānei mō te hiko, kapuni, wai, aka waea, te whakatō aunui (i runga whenua tōpū) rānei.

He kore utu, motuhake, matatika hoki tā mātau ratonga.

He aha te here utu?



Ka whaia e tō ratonga hiko i te here utu hei whakarite i tō pire.

He wahanga te here utu o tō kirimana me te ratonga. E tika ana kei te kirimana ngā whakamāramatanga o te hiahia a te ratonga ki te tīni i tō here utu.

Ka kōrero ētahi ratonga mō te utu whakarite (tariff), te reti (rates) rānei, mahue kē i te here utu – he orite te tikanga o te katoa.

Ko tā te here utu

E hāngai ana te here utu ki:

- tō kōwhiri i te whakaritenga utu mō te kiritaki whakapau mōkito, te utu paerewa rānei
- tō kōwhiri i te here utu tautuhi-wā
- ngā whakaritenga a te ine puna hiko i tō kāinga.

Utu kiritaki whakapau mōkito, utu paerewa rānei

I roto i ngā tau e 5 atu i te 1 o Āperira, ka whakakore ngā utu kīritaki whakapai mōkito i Aotearoa.

Kua timata kē ētahi ratonga ki te whakakore i ēnei utu kīritaki.

Mēnā ka ū tonu koe ki tētahi utu kīritaki whakapau mōkito, me eke tō whakapau hiko ki te 8,000 kWh i ia tau ki Te Ika a Māui, ā, 9,000 kWh i ia tau ki Te Waipounamu. Mēnā he utu kīritaki whakapau mōkito tāu, he iti iho tō utu mō te hiko ia rā, engari he nui ake tō utu mō ia waeine hiko ka whakapaua e koe. Pātai atu ki tō ratonga mō te here utu e tika ana mōu.

Here utu tautuhi-wā

Mehemea he ine puna matihiko tā te kīritaki, ka whakarite ētahi ratonga i te here utu tautuhi-wā. Ko te tikanga o te here utu tautuhi-wā, he rerekē te utu o te hiko ka whakapaua e koe i ngā wā rerekē o te rā. Ka nui ake te utu i ngā wā e kaha whakamahi ana te marea i te hiko, ā, ka heke te utu i te wā kāore e kaha whakamahi ana.

Mehemea kei here utu kē atu koe, ka orite te utu mō te hiko ka whakapaua e koe i ngā hāore katoa o te rā.

Ngā whakaritenga a te ine puna hiko i tō kāinga

E toru ngā momo whakaritenga a ngā ine puna hiko:

- whakahaere i pāmamao, roumamao hiko rānei
- herekore
- utu moata.

Ka whakakotahi pea tō here utu i ngā whakaritenga ine puna hiko e rua, e toru rānei. Kia tino mārama koe ki tō pire, pātai atu ki tō ratonga mō te momo whakaritenga ine puna hiko i tō kāinga. I te nuinga o te wā, mēnā hiahia ana koe ki te tīni i te ine puna hiko, te hono rānei a ngā pūrere ki te ine puna hiko, māu anō e utu.

Ngā whakaritenga ine puna hiko

Whakahaere i pāmamao, roumamao hiko rānei

Mēnā e whakahaere ana te hiko i pāmamao, he roumamao hiko rānei, ka taea e te kaikawe hiko ki te whakapoko i te hiko mō te wā poto i ngā wā e kaha whakapau hiko ana. Ko te kaikawe hiko te kamupene e whakahaere ana i te aka hiko o te rohe. Ko ngā wā e kaha whakapau hiko ana ko ngā wā i te ahiahi kei te tunu kai ngā tangata, uwhiuwhi, e mātaki pouaka whakaata ana rānei.

E hāngai ana te whakahaere i pāmamao, roumamao hiko rānei ki te puoto wai wera, ehara i te mea me whakapau hiko i ngā wā katoa e wera ai te wai.

I te nuinga o te wā ka whakarite tō ratonga kia ngāwari ake te utu mō te hiko whakahaere i pāmamao, roumamao hiko rānei.

Whakapā mai

Tirohia mēnā kei a UDL te āheinga ki te whakatau i tō amuamu.



Herekore

Mēnā he herekore te ine puna hiko i tō kāinga, kāore e taea e te kaikawe hiko ki te whakapoko i te hiko i ngā wā e kaha whakapau ana.

Utu moata

Mēnā he ine puna hiko utu moata kei tō kāinga, ka utu koe mō te hiko i mua i tō whakapau. Ka āhei ētahi ratonga ki te whakarite ine puna matihiko kia utu moata, ka taea rānei te whakatō i tētahi ine puna hiko motuhake kia utu moata. E rere pai ai te hiko, me mātua utu koe i te ine puna hiko.

Ko tā ētahi ine puna hiko utu moata:

- ka hono ki tētahi papahiko, taupānga rānei e kite ai koe i te nui o tō whakapau hiko
- ka whakaae kia utu koe i tō nama i a koe e tono utu ana.

Ka pēhea a UDL e tautoko



Ka taea e mātau ki te arotake i te nuinga o ngā amuamu e hāngai ana ki tētahi ratonga hiko, kapuni rānei.

Kāore mātau e taea ki te arotake i ngā amuamu mō te utu o te hiko. Heoi, ka taea e mātau ki te titiro mēnā i pai te whakamārama a te ratonga ki a koe mō te utu, ā, ka taea hoki e mātau ki te titiro mēnā e tika ana ō pire.

Whakapā mai ki a mātau kia mōhio ai koe me pēhea te amuamu.

0800 22 33 40



info@udl.co.nz

udl.co.nz

PO Box 5875

Wellington 6140

Freepost 192682