



# Te whāi maramatanga i tō pire hiko



Kei konei a Tautohetohe Whaipainga ki te awahi i a koe me ngā pātai, ngā amuamu rānei mō te hiko, kapuni, wai, aka waea, te whakatō aunui (i runga whenua tōpū) rānei.

He kore utu, motuhake, matatika hoki tā mātau ratonga.

## Aa

### He kuputaka

#### Actual

E kii ana tēnei i pānui te ratonga i tō ine puna hiko kia mōhio ai rātau ki tō whakapau hiko. I kitea e te kaipānui ine hiko i tō ine puna hiko, mehemea kei a koe tētahi ine puna matihiko rānei, i tuku te ine puna hiko i te hua ine hiko ki tō ratonga.

#### Billing period

Ko te nama o ngā rā mō te wā o te pire.

#### Bundles

Ko te whakapūranga he whakaritenga utu whakaheke me ngā ratonga mā te whakakotahi i ngā here utu ratonga rerekē, hei tauira., kāpuni, hiko me te ipurangi i te whakapūranga kotahi.

#### EA Levy

Ko Te Mana Hiko | EA te kaiwhakahaere i te pūnaha hokohoko hiko i Aotearoa. Ka āwhina tēnei utu i ngā whakahaeretanga nei. E hāngai ana tō utu ki te nui o te hiko ka whakapaua e koe.

#### Estimate

E kii ana tēnei kāore tō ratonga i pānui i te ine puna hoki kia mōhio ai rātau ki tō whakapau hiko. Kua whakapae kē tō ratonga hiko i tō whakapau nā ō pire ō-mua.

#### Fixed or daily charge

Koinei te utu o ia rā mō ia rā kua tūhono atu tō puna hiko. Ka kii he utu aka hiko anō hoki.

#### GST

He whakarāpopototanga tēnei mō te tāke hokohoko. He tāke kāwanatanga tēnei ka utua e koe i te wā ka hoko koe i te hiko me ētahi atu hua.

#### ICP

He whakarāpopototanga tēnei mō te wāhi whakahaere tūhono. Kei tō ICP tētahi nama motuhake e tohu ana i te wāhi e tūhono ai tō kāinga ki te aka hiko.

#### Meter

Ka ine te ine puna hiko i te nui o te hiko ka whakapaua e koe. He nama motuhake tā ia ine puna hiko. He nui kē atu i te kotahi ine puna hiko i ētahi kāinga. He nui kē atu i te kotahi rēhita hei rekoata i te pūngao i ngā kāhui pūrere rerekē.

## Pricing plan

Ka whaia e tō ratonga hiko i te here utu hei whakarite i tō pire. E hāngai ana tō here utu ki ngā whakaritenga a te ine puna hiko i tō kāinga me te here utu ka kōwhiria e koe.

## Unit or variable charge

Koinei te reti ka utua e koe mō te hiko kua whakarea mā te nama o ngā hāora kirowāta ka whakapaua e koe.

## Units or kilowatt-hours

Koinei te waeine mō te hiko, pēnā i te mitarau mō te roa me te kirokaramu mō te taumaha. I te nuinga o te wā ka whakarāpopoto ki te kWh.

Ka tatau ngā hāora kirowāta mā te ine i te hiko (ka ine mā te kW) mā te wā (ka ine mā te hāora).

Nā reira ki te whakamahi koe i te hītā 1 kW mō te kotahi hāora, te hītā 2 kW mō te haurua hāora, ka whakapaua e koe te kotahi hāora kirowāta o te hiko.

## He utu anō

I ētahi wā, he utu anō kei tō pire mō ētahi atu nama. E hāngai ana pea ki te utu here, utu whakahaere nama, utu whakaweto, utu whakahono, ngā utu whakamātau ine puna hiko rānei.

Kia whakaritea e koe he puka me tētahi ratonga hiko, e whakaae ana koe ki ngā tikanga whakarite me ngā here, tae atu ki ngā utu ka namahia e te ratonga.

Whakapā atu ki tō ratonga me te tono atu kia whakamārama i ngā utu ohore.

## Ka pēhea a UDL e tautoko



Ka taea e mātau ki te arotake i te nuinga o ngā amuamu e hāngai ana ki tētahi ratonga hiko, kapuni rānei.

Kāore mātau e taea ki te arotake i ngā amuamu mō te utu o te hiko. Heoi, ka taea e mātau ki te titiro mēnā i pai te whakamārama a te ratonga ki a koe mō te utu, ā, ka taea hoki e mātau ki te titiro mēnā e tika ana ō pire.

## Whakapā mai

Tirohia mēnā kei a UDL te āheinga ki te whakatau i tō amuamu.



0800 22 33 40



Scan to contact us

info@udl.co.nz  
udl.co.nz  
PO Box 5875  
Wellington 6140  
Freeport 192682