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Genesis Energy Limited

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4 April 2014

James Blake-Palmer
Electricity and Gas Complaints Commission
PO Box 5875
WELLINGTON 6145

By email: submissions@egcomplaints.co.nz

Dear James

Support Changes to the EGCC scheme

Genesis Energy Limited welcomes the opportunity to provide a submission on the proposed Amendments to amend the Electricity and Gas Complaints Commissioner scheme ("the Scheme") to reflect the new distributor and transmission Indemnity Disputes under the Consumer Guarantees Act 1993 ("the consultation paper").

Genesis Energy supports the proposed changes set out in the consultation paper. Our answers to your specific questions are set out in Appendix A.

If you would like to discuss any of these matters further, please contact me on 04 495 3340.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Jeremy Stevenson-Wright".

Jeremy Stevenson-Wright
Regulatory Affairs Manager

Appendix A: Responses to Consultation Questions

QUESTION	COMMENT
Q1: Do you agree that the EGCC indemnity dispute process should be mandatory for both parties if one party refers the indemnity dispute to the EGCC and it meets the criteria for the Commissioner to consider it?	Yes.
Q2: Do you agree that the existing financial limits for complaints should apply to Indemnity Disputes?	Yes.
Q3: Do you agree with the Board's proposed levy system for indemnity disputes?	Yes.
Q4: Do you agree that reporting of Indemnity Disputes to the responsible Minister should be limited to the number of cases considered?	Yes.
Q5: Do you have any other comments or concerns about the proposed changes you would like the Board to consider?	No.