



meridian

20 November 2013

Office of the Electricity and Gas Complaints Commissioner
P O Box 5875
Lambton Quay
Wellington 6145

By email: submissions@egcomplaints.co.nz; james.blake-palmer@egcomplaints.co.nz

Dear James

Amendments to the Scheme Document: Bottled LPG, acting Chair and other minor changes

Thank you for the opportunity to submit on the above-titled consultation document.

Meridian supports all of the proposed amendments – see the appendix to this letter.

Meridian's only submission is a minor one in relation to the proposed drafting of clause F.17. This reads:

The number of energised Consumer ICPs and Bottled LPG Consumers must be calculated at the date the notice of a general meeting of the Scheme Members is given under clause F.9 based on information available to the Board. Each Scheme Member authorises the Board or any person authorised by the Board to access the Electricity Registry and the Gas Registry and Scheme Members' records for this purpose. Scheme Members will provide all information sought within 5 working days of such request.

Meridian suggests it would be better if it was made even clearer that whereas the EGCC has the power to access the Electricity Registry and Gas Registry directly, the EGCC power in respect of Scheme Members' records is to make a request for them (with which Members must comply). As currently drafted it is not clear what the words 'such request' in the final sentence cross refer to. Meridian's suggested drafting, with proposed additional words in bold, is:

*The number of energised Consumer ICPs and Bottled LPG Consumers must be calculated at the date the notice of a general meeting of the Scheme Members is given under clause F.9 based on information available to the Board. Each Scheme Member authorises the Board or any person authorised by the Board to access the Electricity Registry and the Gas Registry and **to request information from** Scheme Members' records for this purpose. Scheme Members will provide all information sought within 5 working days of such request.*

Please contact me if you have any questions.

Yours sincerely

Sarah Hutchison
Customer Resolution Manager

DDI 03 345 9040

Mobile 021 872 893

Email sarah.hutchison@meridianenergy.co.nz

Questions for submitters	Yes/No	Comment
1. Do you agree with the Board's proposal that the Commissioner have jurisdiction to consider complaints about bottled LPG?	Yes	
2. Do you agree with the Board's proposal that would allow the Board to appoint a consumer representative as acting Chair when the Chair is unavailable?	Yes	
3. Do you agree with the other minor changes proposed?	Yes	See drafting point noted in covering letter.
4. Do you have any other comments or concerns about the proposed changes you would like the Board to consider?	No	

Appendix 1: Preferred form for submissions