

24 June 2024 | Power Outage Northland and collapsed Power Pylon

There has been a great deal of interest in the Power Outage that occurred on Thursday 20 June 2024, caused by a collapsed Power Pylon.

If you believe you have grounds to complain in relation to the outage that occurred on Thursday 20 June, 2024 due to the downed pylon in Northland, you can contact your electricity retailer to discuss that as they will be able to work with you to try and resolve the complaint.

If you cannot resolve the complaint, or you want guidance as to how to complain, including the electricity guarantees provided by the Consumer Guarantees Act 1993 you can contact us on 0800 22 33 40 email info@udl.co.nz or live chat via this website.